

Dear Valued Customer

Two Stroke to Turbo and Roy Castle

As I hope you are aware on 1 November 2014 Two Stroke to Turbo relocated its operations to our new modern premises at the address below.

We wish to be in a more central location in the village of Bassingbourn which facilitates the housing of both our Parts and Service Departments under one roof, as well as incorporating a new MOT facility in the near future. Our aim is to improve the service you, as a customer, receive.

Regrettably, it is necessary to make it clear that the business now run by a former employee, Roy Castle, at our old premises has no association or business linking whatsoever with us, despite the possibility of confusion arising in that regard.

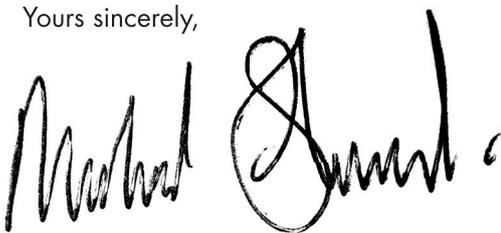
It is suffice to say that whilst we have no objection to fair competition, the circumstances of Roy's new venture and the contacting of our established customers is a cause of extreme disappointment and concern to us. We will continue to protect Two Stroke's good reputation and goodwill and our customer information to ensure the best service to you, and I can only apologise for any confusion caused, which you will appreciate is not at our behest.

I would like to personally assure you that I, Michael Struebel, as the sole owner of Two Stroke to Turbo for the last 30 years, will continue to maintain our ethos of high quality work and exceptional customer service and satisfaction. We still use the latest technology across all makes and models, including our specialist Tech 2 equipment. Our technicians, who have been employed for a cumulative 50+ years, are Saab specialists and have loyally repaired and maintained our customers' cars with the highest level of attention to detail for many years, and will continue to do so.

Please do call me if you would like to have a chat about anything car related, and I do hope that you will continue to support Two Stroke.

I look forward to welcoming you to our new workshop soon.

Yours sincerely,



Michael Struebel